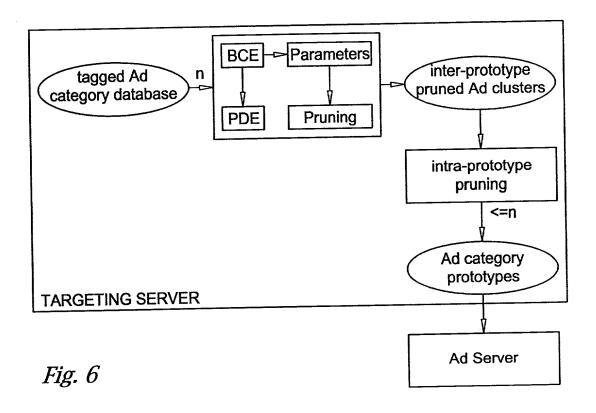


Fig. 5



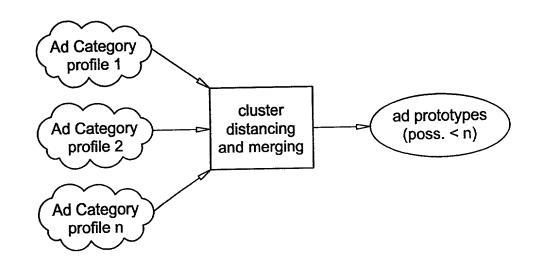
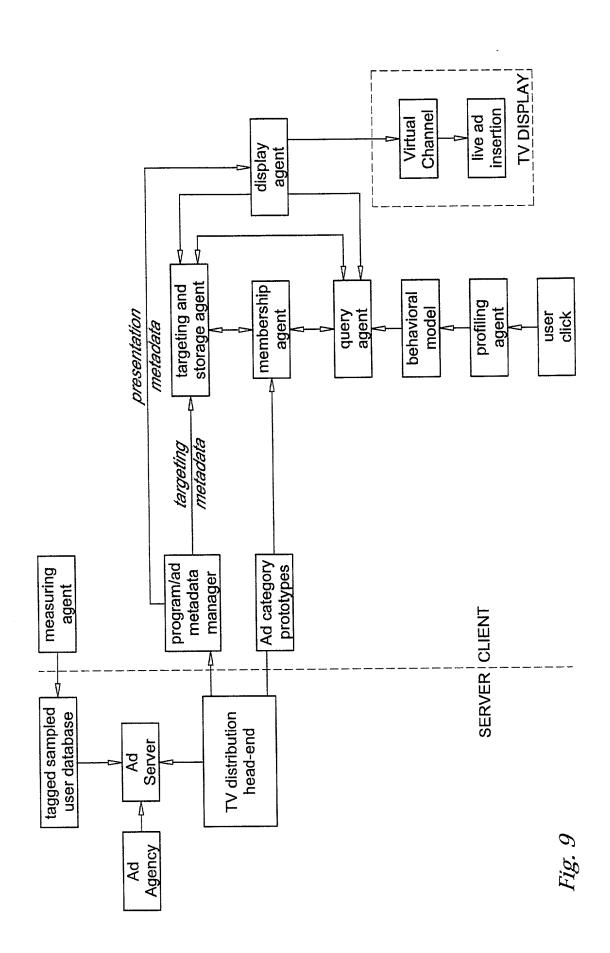


Fig. 7



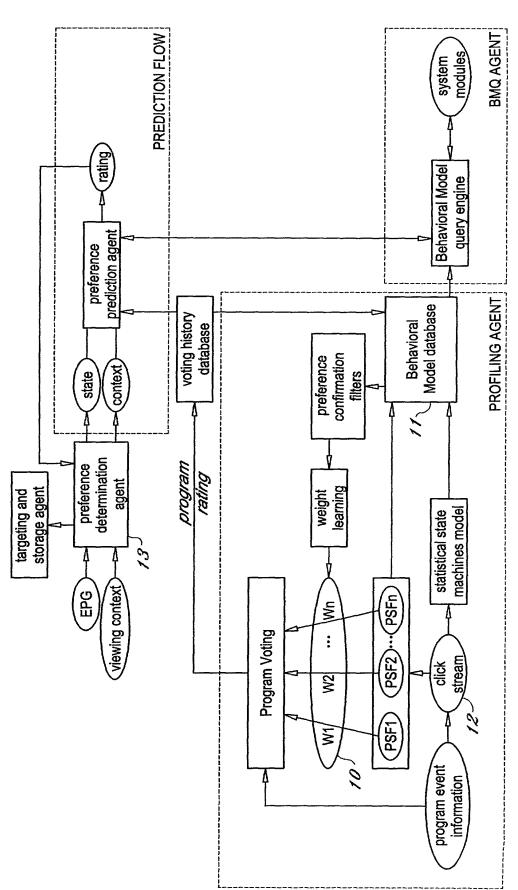
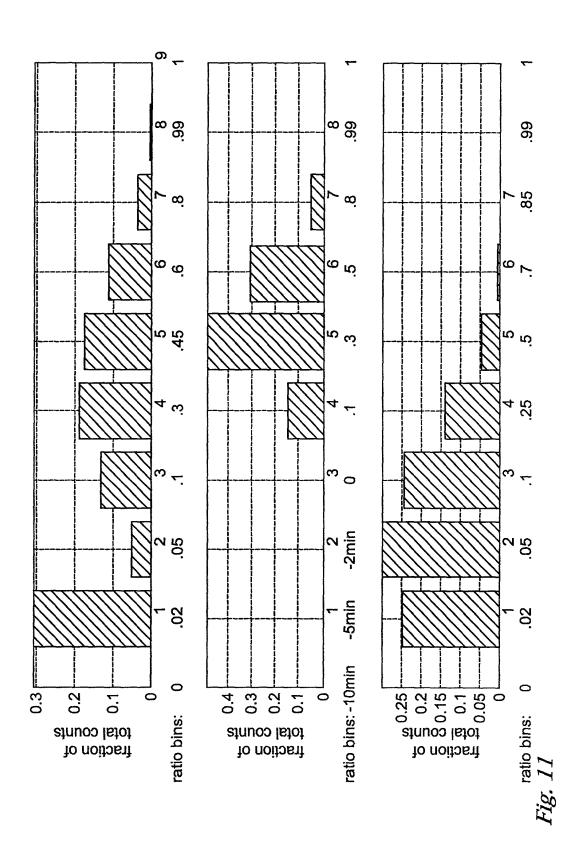
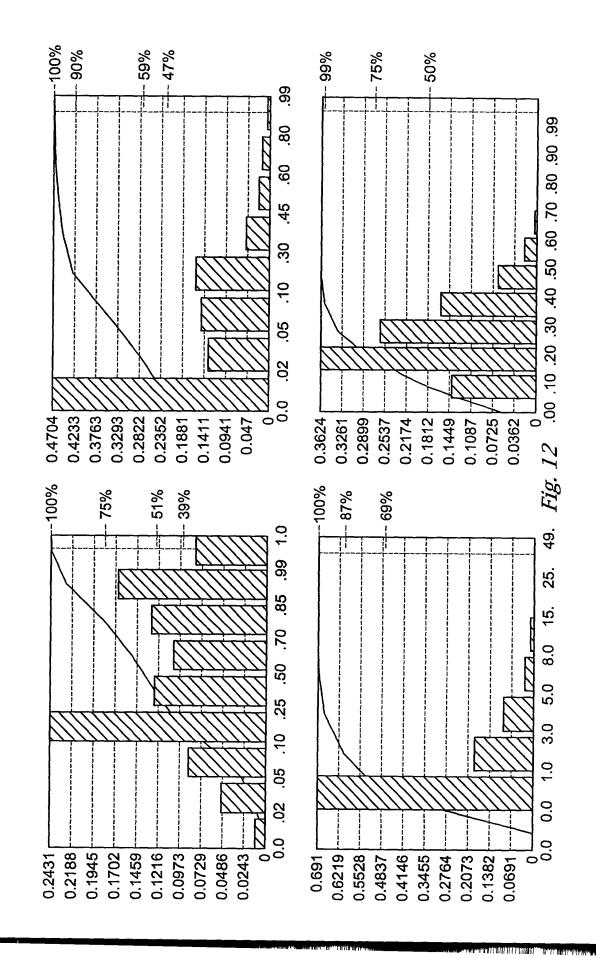
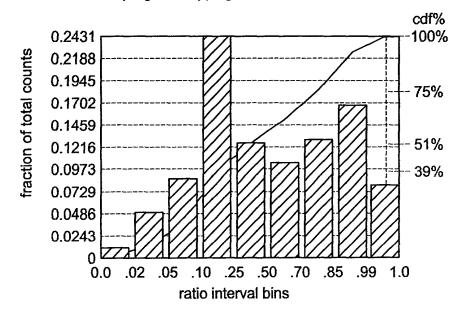


Fig. 16





1657 user, program hopping time-watched/time-available



1657 user, time hopped away before returning to program ratio:HopdT/time-avilable

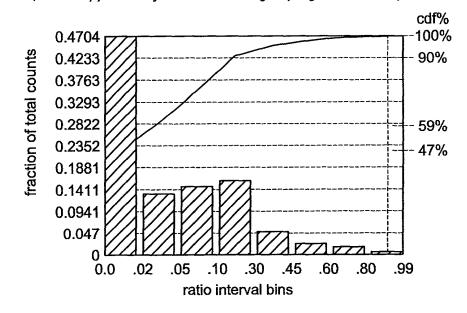
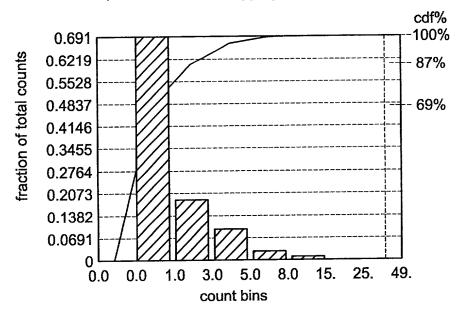
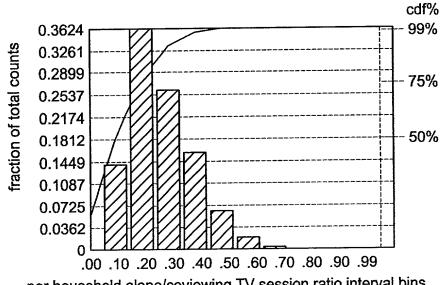


Fig. 12A

1657 user, number of times hopping away during program



multi-viewer household alone/coviewing ratio



per household alone/coviewing TV session ratio interval bins

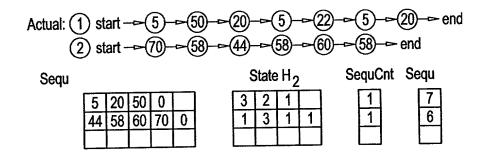


Fig. 13A

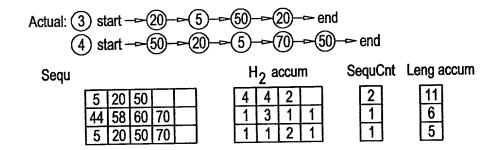


Fig. 13B

